

# Zeta Compliance Services: Water Division University Case Study

Web Based Technologies for Water Hygiene Compliance

## Zeta Services - Water Division



### Bath University Case Study

Steve Holmes, Mechanical Services Manager from the University of Bath Estates Department discusses his experience of working with Zeta Services.

#### The Compliance Challenge

As the person responsible for the day to day implementation of the water hygiene control scheme at the University of Bath, it's my responsibility to ensure that our monitoring, control, and remedial works adhere to the guidelines of ACOP L8 and to have an effective system to record the water hygiene data for the University.

#### Zeta's Response

In 2004 the University decided to opt for an electronic log book system, and installed the Evirodat database. We subsequently upgraded to the ZetaSafe® system in March 2005 through our service provider Zeta Compliance Services Limited.

The team at Zeta took the time to understand our needs and worked with us to ensure that the system was configured to the exact unique needs of the University's Estates department.

#### The Solution

When it comes to compliance, using ZetaSafe® provides me with real peace of mind. The ZetaSafe® system is much more than a web based log book, providing me with email alerts, instant access to reports and a full audit trail.

The document management facility is particularly useful, allowing me to store all our essential documentation, risk assessments, schematic drawings, correspondence, and audit reports etc, all in one place. Being web hosted and managed for us we have instant access via the internet and the assurance that it will not be lost or misplaced just when we need it most.



#### The Benefits

When it comes to quarterly review meetings with my account manager from Zeta, the ZetaSafe® system easily and clearly indicates where improvements are required, from this data we can subsequently prioritise resources for remedial works and future Risk Assessments.

Using the Key Performance Indicator report I can see how ZetaSafe® is improving the month by month water hygiene compliance of the estate. These reports are particularly useful for other Estates and University managers.

Managing the water hygiene on an estate as complex, diverse and geographically spread as the University of Bath would be incredibly difficult and time consuming if we were not using ZetaSafe®.

The Estates Department are now considering utilising ZetaSafe® to manage other compliance assets on the site such as Fire alarms, Emergency lighting, lifts, power doors, and Fume cupboards.

**To learn more about our products and services, contact us:**

**Call:** 0844 999 4109

**Email:** [info@zetaservices.co.uk](mailto:info@zetaservices.co.uk)

**Visit:** [www.zetaservices.co.uk](http://www.zetaservices.co.uk)